

# MINEWORKERS PROVIDENT FUND

# **Mobile App Guide**

Mineworkers Provident Fund

Mobile App Guide

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# 1. HOW TO DOWNLOAD THE APP ON PLAYSTORE

To access the "**Mineworkers Provident Fund App**" the user will have to download the App from their Google Play Store on an Android phone as shown on **figure 1** below.

Figure 1



After the user has selected the "**Play store**" they will have to search for "**Mineworkers Provident Fund**" and select "**Install**" as shown on **figure 2** below.

Figure 2

Mineworkers Provident Fund Ecowebplus				
		Install		
Rate this app Tell others what you think				
☆	☆	☆	☆	
Write a review				
Devel	oper con	tact		~



After the "Install" option has been selected the screen below will be displayed.

## Figure 3

	Mi Pro 16% © V	newor ovider of 5,27 MB	rkers nt Fund ay Protect	ł
Can	cel		Open	
What's ne Last updated 0 The UI was ir	W • 3 May 2 nprove	020 d, API upda	ate	$\rightarrow$
Rate this a Tell others wha	app t you th	ink		
\$		☆		☆
Write a revie	w			

# 2. HOW TO REGISTER

When the App has finished downloading on the phone, the screen below will be displayed.

# Figure 4



Once Sign In option has been selected, the screen below will be displayed.



An existing user must capture their credentials and then Sign In. A new user must select the "**register**" option as show below.

# Figure 5

,	MENNY WORK FRAS MENNY MANE
	SIGN IN
usemame	
password	
This field is required.	Forgot Password? Register
	SIGN IN
Bý Signir	ng in, I agree to the T&Cs

Once the user has selected the "Register" option the screen below will be displayed.

# Figure 6

MINEWORKERS PROVIDENT FUND
SIGN UP
Surname
Industry No or Member Number
Mobile Number E.g 073
SIGN UP



The user will then capture the "**Surname**", "**Industry/Member Number**" and "**Mobile Number**" to complete the registration process. Once all the details are successfully verified, the user will have to select the Mine he/she belongs to as per below.

# Figure 7



Once the correct Mine name is selected, the user will get an SMS confirming the registration. The SMS will provide a user with a username as well as a temporary password as per below.

Figure 8



# 3. HOW TO UPDATE THE PASSWORD

The user must then sign in using the credentials on the SMS. After sign in is complete the user will be required to update his/her password as per the screen below.



# Figure 9

O PR	OFILE		
Update F	Password		
UPDATE PASSWORD			
	@app123%		
	08156062500		
	Update Password		

Field 1- new password

Field 2- member's mobile number

Once the user has completed updating the password, they will receive an SMS containing the new updated password.

#### Figure 10



Once the user has logged in, the screen below will be displayed.

#### Figure 11

11:17 0 8 4 0 9	2a 8a at at 🚥
Welcome, Member Name &Surname	
Fund Balance ZAR 144,	625.93
Personal details	~
Information update	~
Benefit Statement	
Investment Info	~
Contribution Rate	~
Nominated Beneficiaries	~
Claim Status	
Member Fund Exit Info	~
Nomination Form	
	×

# **Profile Menu**



Under "Profile" the user will be able to view their "Personal details."

When "**Personal details** "option is selected, the screen below will be displayed showing the member's personal details.

Figure 12

ersonal details	
Firstname:	
Sumame:	
Date of birth:	
ID number:	
Date Joined Fund	10/01/2013
Date Pensionnable Fee:	10/01/2013
Normal Retirement Date:	29/02/2048
Date Exit	31/12/2014

# **Benefits Menu**

Under "Benefits" the user will be able to view their "Benefit Statement", "Investment Info", Contribution Rate" and "Nominated Beneficiaries".

When "Benefit Statement" option is selected the screen below will be displayed.

Figure 13



The user will then select the "**view benefit statement**" hyperlink as shown above, and the statement will be downloaded on the user's phone.

When the "investment Info" is selected, the screen below will be displayed.

NB: The member's Fund Credit will be displayed as "value" as shown below.



Fig	aur	е	1	4

Personal detai	ils	~
nformation up	odate	~
Benefit Statem	S nent	~
BENGEN Benefit Statem	s nent	~
BENEFIT Benefit Statem nvestment Inf Date:	is nent 0 08/04/2022	~
Benefit Statem nvestment Inf Date: Product:	s hent 08/04/2022 AA (General) Portfolio	~
Benefit Statem nvestment Inf Date: Product: Units:	o o 08/04/2022 AA (General) Portfolio 464.6176	~
BENEFIT lenefit Statem nvestment Inf Date: Product: Units: Price:	S eent 0 08/04/2022 AA (General) Portfolio 464.6176 311.2795	~

When "Contribution Rate" is selected, the screen below will be displayed.

Figure 15

Logout	
Personal details	~
Information update	~
Benefit Statement	~
Investment Info	~
Contribution Rate	~
EEDeemedFixed:	
EEFixed:	
Effective Date: 03/07/2015 12:00:00 AM	
ER Fixed:	
Esc Percentage:	

When "**Nominated Beneficiaries**" is selected, the screen will display any beneficiaries that were updated.

# **Claims Menu**

Under "Claims" the user will be able to view their "Claim Status", "Member Fund Exit Info", Nomination Form" and "Unclaimed Benefits".

**NB**: Claim status is not yet available; it will be updated at a later stage.

# 4. HOW TO RESET YOUR PASSWORD

Should a user forget their password, they are able to reset it. On the home screen, the user must select the Forgot Password functionality as shown below.

Figure 16

•	SIGN IN
usemame	
password	
This field is required.	Forgot Password? Register
	SIGN IN
By Signir	ng in, I agree to the T&Cs

Once the "Forgot Password" option has been selected, the screen below will be displayed.

Figure 18

INFORMETICAL DESIGNMENT
RESEND PASSWORD

The user must capture their "**Username**" and select the "**Resend Password**" option. Once that is done, the user will receive an SMS with a temporary password.

